

Judith A. Riley, J.D.

5909 Northwest Expressway, Suite 101 Oklahoma City, OK 73132

VIA EXPRESS DELIVERY

August 14, 2009

Public Service Commission of SC Attn: Docketing Department 101 Executive Center Drive, Suite 100 Columbia, SC 29210

RE: Compliance Item - Utility Representative Form for Telecommunications Carriers

Docket No. 2009-164-C

Order No. 2009-553 of August 6, 2009

Enclosed please find the Authorized Utility Representative Form for Telecommunications Carriers which was requested and is being submitted in compliance with the above entitled Order No.

Should there be any questions or additional information required, please do not hesitate to contact me at (405) 755-8177 extension 25 or by email at <a href="mailto:amckay@telecompliance.net">amckay@telecompliance.net</a>

Sincerely,

Alicia G. McKay Regulatory Agent

Enclosure

cc: SC Office of Regulatory Staff, Jeanne Gordon, 1401 Main Street, Suite 900, Columbia, SC 29201 Scott Elliott, Elliott, PA, 721 Olive Street, Columbia, SC 29205-1853

## AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS TYPE: []IXC []CLEC []ILEC []Wireless

	tworks Group, Inc.		
omp	any Name		
N /			<u>312-212-0822</u>
Oba/f	· · <del>- ·</del>	0	Telephone #
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	g Address go, IL 60606		
	State, Zip Code		
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Chica	ago, IL 60606		Cook
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	eattie Place, Two Insignia	<u>Financial Plaza, Green</u>	ville, SC 29601
	State, Zip Code		
suant	to the Commission's ru	<u>les and regulations, p</u>	<u>rint or type company contact for the followir</u>
	Raymond Cowley		
A.	General Manager (Include Address if different than above)		
			/ rcowley@ingts.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	·		
	Raymond Cowley		
B.	Customer Relations/Complaints Representative (Include Address if different than above)		
			/ rcowley@ingts.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
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C-1	Raymond Cowley	omplainte Benresente	ative for Escalated Complaints (Include Addr
C1.	different than above)	ompiants nepresent	ative for Escalated Complaints (include Addi
	Same as above /	1	
	Telephone Number	/ Facsimile Number	/ E-mail Address
	1-866-363-6387 billing	/ Laconnile Number	/ E-mail Address
C2.	Customer Contact (To	oll Free Number)	
J			
	Raymond Cowley		
D.		/lastuda Addusas if	different then above)
D.	Engineering Operation	<b>ns</b> (include Address II	different than above)
D.	Engineering Operation Same as above /	/ Facsimile Number	/ E-mail Address

Raymond Cowley E. **Test and Repair** (Include Address if different than above) Same as above Telephone Number / Facsimile Number / E-mail Address Raymond Cowley F. **Emergencies** (During Non-Office Hours) 630-445-3378 / 312-264-0467 / rcowley@ingts.com / E-mail Address Telephone Number / Facsimile Number In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices: Judith A. Riley, 5909 NW Expressway, Suite 101, Oklahoma City, OK 73132-5103 G. **Regulatory Officer** (Include Address if different than above) 405-755-8377 iriley@telecompliance.net 405-755-8177 Telephone Number / Facsimile Number / E-mail Address Ronald Grason **Dual Party Mailings** (Name) Н. Same as above (Mailing Address) Same as above Telephone Number / Facsimile Number / E-mail Address Monty C. Brant **Interim LEC Fund Mailings** (Name) 1. 5909 NW Expressway, Suite 101, Oklahoma City, OK 73132-5103 (Mailing Address) 405-755-8177 / 405-755-8377 / mbrant@telecompliance.net Telephone Number / Facsimile Number / E-mail Address Monty C. Brant **Universal Service Fund Mailings (Name)** J. 5909 NW Expressway, Suite 101, Oklahoma City, OK 73132-5103 (Mailing Address) / 405-755-8311 / mbrant@telecompliance.net 405-755-8177 Telephone Number / Facsimile Number / E-mail Address Monty C. Brant **Gross Receipts Mailings** (Name) K. 5909 NW Expressway, Suite 101, Oklahoma City, OK 73132-5103 (Mailing Address) / 405-755-8377 / mbrant@telecompliance.net 405-755-8177 / Facsimile Number / E-mail Address Telephone Number Alicia G. McKay This form was completed by Signature August 14, 2009 Regulatory Agent Date Title Public Service Commission of SC RETURN COMPLETED FORM TO: **Docketing Department** Post Office Drawer 11649 Columbia, South Carolina 29211 <u>And</u> Office of Regulatory Staff Attn: Jeanne Gordon 1401 Main Street, Suite 900 Columbia, South Carolina 29201

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